



*Leisure Choices*

*to suit*

*YOUR*

*Lifestyle!*

*If it's on... It's at the Averon!*

APPLICATION FORM



# Averon Leisure Centre

High  
Life



## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in using a ball point pen and return to:

Averon Leisure Centre  
High Street  
Alness  
Ross & Cromarty  
IV17 0QB  
(01349) 882287

Originator's Identification Number

3	8	8	1	1	9
---	---	---	---	---	---

Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Name(s) of Account Holder(s)


Bank/Building Society account number

--	--	--	--	--	--	--	--	--	--

Branch Sort Code

--	--	--	--	--	--

Reference Number (Office Use Only)

--	--	--	--	--	--	--	--	--	--

### Instruction to your Bank or Building Society

Please pay Averon Leisure Centre from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Averon Leisure Centre and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer

## The Direct Debit Guarantee



This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

If there are any changes to the amount, date or frequency of your Direct Debit Averon Leisure Centre will notify you (insert number of ) working days in advance of your account being debited or as otherwise agreed. If you request Averon Leisure Centre to collect a payment, confirmation of the amount and date will be given to you at the time of the request

If an error is made in the payment of your Direct Debit by Averon Leisure Centre or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society

If you receive a refund you are not entitled to, you must pay it back when Averon Leisure Centre asks you to

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



# Application Form

*High life*

Please complete this form in **BLOCK CAPITALS**.

### BUDGET

- Job Seekers Allowance
- Income Support
- Disability Living Allowance
- Guarantee Credit

### ALL-INCLUSIVE

- Family Direct Debit **£23.60** per month
- Family Annual **£283.20** per year
- Ind. Direct Debit **£16.80** per month
- Individual Annual **£201.60** per year

### PAY AS YOU GO

Have you ever been a user of Highlife before, if so **When:** ..... **Where:** .....

User ID: (**OFFICE USE**) ..... Male  Female

**Last Name:** ..... **First Name:** ..... **Date of Birth:** .....

**Title:**..... **Age:**..... **Postcode:** .....

**Address:** .....

**Telephone:** ..... **Mobile:** ..... **Email:** .....

I have read and agreed to the terms and conditions as outlined on the reverse of the form (A copy of these will be supplied to me). I accept full responsibility for any use of apparatus, appliances, facilities and services whatsoever owned and operated by this Centre at my own risk. Averon Leisure shall not be liable for any and all loss, claim, damage or liability sustained or incurred by me resulting there from unless negligence can be proven.

**SIGNED:** ..... **Date:** .....

DATA PROTECTION - Any personal details you provide on this application form will be used for single purpose of administering your account, The information is held in compliance with the Data Protection Act 1998.

### ADDITIONAL FAMILY MEMBERS: -

User ID: (**OFFICE USE**) ..... Date of Birth:..... Age..... Male  Female

Title: ..... First Name: ..... Last Name: .....

User ID: (**OFFICE USE**) ..... Date of Birth:..... Age..... Male  Female

Title: ..... First Name: ..... Last Name: .....

User ID: (**OFFICE USE**) ..... Date of Birth:..... Age..... Male  Female

Title: ..... First Name: ..... Last Name: .....

User ID: (**OFFICE USE**) ..... Date of Birth:..... Age..... Male  Female

Title: ..... First Name: ..... Last Name: .....

User ID: (**OFFICE USE**) ..... Date of Birth:..... Age..... Male  Female

Title: ..... First Name: ..... Last Name: .....

**OFFICE USE ONLY:** Accepted by: ..... Date: .....

To be completed only if account is payable by direct debit: - First Payment Amount: .....

First Direct Debit to start (Date): ..... Monthly Amount: .....

# Terms & Conditions



## GENERAL TERMS AND CONDITIONS OF USE.

- a) Cards may be used at all participating Centres.
- b) The card holder must report to reception and the card shown on every visit prior to participating in any activity, otherwise the full charge may apply.
- c) Cards are not transferable and any use other than by the cardholder will result in immediate cancellation of the card with no refund.
- d) The manager or nominated deputy officer reserves the right to refuse any application for a card.
- e) Group/school hire of halls, rooms, pools and pitches, classes/activities run by non centre staff and clubs, little monkeys, and use of sunbeds and saunas are not included in the "All Inclusive" scheme.
- f) Use of single courts for badminton, squash, short tennis, tennis courts are included under "All Inclusive", but if any non "All Inclusive" cardholders are playing, participants will be liable for the normal individual charge.
- g) Cardholders do not have preferential treatment over other users of the facility and maximum participant numbers will apply for any activity. Please check availability and book up to 7 days in advance when possible.
- h) Inclusive card holders may be limited to advance booking of, and participating in, two different sessions of activity per day. Additional use will be permitted at Manager's discretion subject to space, and maximising access for all customers.
- i) Averon Leisure and Highland Council reserve the right to add/remove activities from the programme of activities at any time.
- j) Averon Leisure and Highland Council reserve the right to charge additional fees for selected activities/classes.
- k) This cardholder agreement will be on a rolling month-to-month basis, and can only be terminated by the lead cardholder giving 28 days notice in writing to issuing Centre.
- l) Averon Leisure and Highland Council reserve the right to review prices at any time. The cardholder will be given a minimum of 14 days notice of any proposed increase. They will then have the right to terminate their Direct Debit agreement without penalty within the 14 day period, failing which the user will be deemed to have agreed to the increase and their direct debit amount will be altered accordingly.
- m) On cancellation all cards associated with the cardholder must be returned to issuing Centre. These would normally be returned with the letter of resignation.
- n) If a card is lost the cardholder must notify their main facility immediately to de-activate the card, otherwise losses will be liable by the cardholder. This must be followed up in writing within 7 days of loss. Any credits on the card will be lost. There will be a charge of £3 for any replacement card.
- o) Cardholder fees are non-refundable.
- p) Changes to card categories are only allowed at the discretion of the manager or nominated deputy.
- q) "All Inclusive" card holders will not be entitled to credit for any part of courses not attended.
- r) Budget cardholders will be required to show evidence of their status every 12 months.
- s) The card holder may use their card to borrow from any Library in The Highland Council network, with exception of those mobile libraries which are not yet computerised. If the person is not already a library user then a registration form must be filled out before they can use the card for library business.
- t) The High Life card remains the property of Averon Leisure Centre.
- u) Averon Leisure and Highland Council reserve the right to review the terms and conditions and make reasonable changes.

## AGREEMENT & CONSENT FOR PARTICIPATION

- a) The applicant will be responsible for monitoring their own physical condition throughout the time they are taking part in an activity within the facility.
- b) If required, the applicant will obtain at his/her own expense written confirmation from their General Practitioner that they are able to take part in physical activity.
- c) That the application has to complete a Pre-exercise Questionnaire or Similar and warrants that the information given is true and accurate.
- d) The applicant will notify Averon Leisure of any changes to their health or physical ability if they have been advised by a physician or other specialist to alter or restrict their levels of physical activity.
- e) The applicant enters into the fitness programme at his/hers own risk.
- f) The applicant warrants that he/she wishes and accepts all of the terms and conditions contained in it.
- g) The applicant will comply with the rules and regulations relating to the use of each facility visited.

*High life*  
is supported by the  
Highland Wellbeing Alliance  
Social Inclusion Partnership  
funded by the Scottish Executive